

Agencies Serving the Hispanic/Latino Community

Behavioral Health Resources for Latino/Hispanic Families (Bilingual Therapists)

1. Carolina's Medical Center Northpark 704-446-9991
Children up to 21 years
Fees—sliding scale
Behavioral Therapists:
Denise Oaks
Dr. McIntyre
Kerly Jalon
Roger Suclupe
2. Claudia Ramos 704-370-6155
Ms. Ramos sees children ages 5 and up with issues of depression and other emotional disorders (not ADHD). She also works with young adults and adults.
Fees—sliding scale (\$25.00 and up)
On Wednesday: St. Marks Catholic Church
14740 Stumptown Road
Huntersville
On Thursday: St. Gabriel's Catholic Church
3016 Providence Road
Charlotte
On Mon, Tues, Fri: Catholic Social Services
1123 S. Church Street
Charlotte

Goodwill Industries

Services: In Spanish—job placement, skills assessment, career exploration workshops, basic work skills training, resume development, interview skills assistance

Locations: 2122 Freedom Drive and 5125-A South Blvd.

704-332-0341

Charlotte Mecklenburg Police Department: International Relations Unit

Services: Bilingual officers who speak Spanish. Please note that these police officers cannot serve as interpreters and are only to be used as a resource for normal police business.

Location: 601 East Trade Street

704-432-0446

Mi Casa, Su Casa

Services: Information and referral; health fairs; interpretation and translation for clients and organizations at minimal cost; volunteer opportunities for community to take active role in organization's events. Programs include: parenting classes; Family Nurturing Development--program of development and educational skill for parents and family; Starting Well--pre-and post-natal care for Latino women; Second Youth—program for senior citizens, 60 years or older.

Location: St. Andrews Episcopal Church, 3601 Central Ave.

704-536-9845

Public Library of Mecklenburg County

Services: Connections that Count—a program that helps parents prepare their children from birth to age 5 for school. Amigos—a program that provides tutoring and help with homework for Spanish speaking students through the 12th grade.

Location: Main Branch, Youth Services Dept., 310 N. Tryon Street

704-336-6234

Contact: Alicia Williams

Shamrock Senior Center

Services: Cultural Programs—Weekly group sessions with Latin American seniors on Wed. 10:00-2:00. Transportation provided by the County to internationals, Senior Center van used for small groups, and the Center is on the bus line.

704-531-6900

Programa Esperanza

Services: Provides bilingual information about services in the community, client advocacy and social services. Assistance includes: Information and help with immigration, applications, petitions. Counseling for family issues, consumer problems, work, housing, federal benefits, and information on the Lead-safe Programs.

Location: 1123 Church Street

704-370-3235

Latino Community Credit Union (Cooperrative Comunitaria Latina de Credito)

Services: Checking and saving accounts, certificates of deposit, money market accounts, bilingual ATM's, check and debit cards, direct deposit, money wires to 42 countries, financial classes, traveler's checks and notary services.

Location: 4801 East Independence Blvd.

704-531-0201

Chemical Dependency Program

Services: Outpatient treatment programs, as well as short-term treatment choices; education, and prevention services such as LADETS, the Latino Alcohol and Drug Education Traffic School.

Location: 100 Billingsly Rd.

704-376-7447

Contact: Zarana Valdes direct telephone # 704-927-8829

Central Avenue Bilingual Preschool

Services: Offers a bilingual (Spanish/English) preschool program for children and parenting, and ESL classes for parents. This is a free program for low-income families.

Location: 4019 Central Avenue

704-535-8080

Centro Catolico Hispano

Services: Information and referral services, job bank, and general assistance for newcomers.

Location: 2117 Shenandoah Avenue

704-391-3732

Charlotte Pregnancy Care Center

Services: Offers a parenting program for Hispanic women called “Programa a la Luz” which provides pregnancy testing, counseling, and information on pre- and postnatal care and breast feeding.

- Free pregnancy tests
- Hope Program—support groups for pregnant women, including education on pregnancy, childbirth, and parenting
- Support groups for married couples expecting a baby
- Pregnancy information
- Post-abortion counseling
- Referrals for community resources
- Counseling and guidance while carrying the pregnancy to term
- Clothing and other baby needs
- Limited medical services

Location: 1311 East Morehead Street

704-716-3643 Spanish hotline

704-372-5981

Contact: Nanette Vallecillo

Latin American Coalition/Coalicion Latinoamericana

Services: Information and referral; job bank; Latin American festival; Tertulias, Newsletter (Informativo Latino); mentor tutor programs, workshops and presentations, culture awareness, Labor Right program; Housing program; Advocacy program

Location: 5471 Central Ave. Eastland Mall

704-531-3848

Contact: Angeles Ortega-Moore

Ministerio Integral Hispano

Services: Provides emergency provisions of food, clothing, and furniture for those in need; family counseling services and recreational programs; educational programs such as ESL classes and tutoring for school-age children; and offers information on job placement and public benefits.

Location: 6050 Hickory Grove Road

704-531-4060

Contact: Cesar Carhuachin, Pastor

Salvation Army—Emergency Assistance Program

Services: Food, shelter, clothing and help with utility bills offered on an emergency basis; referrals to and from other crisis assistance agencies, e.g., for flood and fire victims.

Location: 534 Spratt Street

704-348-2560

Mecklenburg County Department of Social Services Spanish Hotline

Services: Customers who call will hear a message in Spanish. They can leave a message and a Spanish-speaking worker will return their call.

704-376-1600

Junior Achievement of the Central Carolinas

Services: Business community volunteers provide good role models and teach classes in the schools on the fundamentals of business and free enterprise. Program exists at Collinswood Elementary School in Spanish. Currently recruiting volunteers from the Hispanic community for more schools.

Location: 4632 Holbrook Drive
704-536-9668

Central Piedmont Community College

Services: Free non-credit ESL classes for 18 years and older. Also have an academic ESL program for college credit with tuition due.

Location: Central Campus, 1201 Elizabeth Avenue
704-330-6172
Contact: Adult ESL Department

Latino Support Group for Families with Children who have Developmental Disabilities

Services: Support group for families with children who have disabilities including mental retardation, Down syndrome, cerebral palsy, and autism. Co-sponsored by The Arc of Mecklenburg County, Family Support Network, and Lifespan Circle School.

Location: Lifespan Circle School, 601 N. Graham Street

Mecklenburg County Women's Commission

Services: Information/assistance regarding sexual harassment, discrimination, domestic violence, separation and divorce; workshops/seminars; informational and educational programs and a job bank self-referral service. Employment counseling by appointment. Agency has a specialized program for Hispanic women experiencing domestic violence.

704-336-3210 main line/information and referral
704-336-4309 job bank and displaced homemaker & single
704-336-3790 domestic violence child observers
704-336-3414 adult domestic violence/crisis

Strong Tower Free Medical Clinic

Provides free medical care to qualified low-income individuals and families. General practice located in Huntersville with limited hours of service—Tues. & Thurs. 6:30-9:00 pm. No appointment is necessary but you must arrive by 7:00 to be seen that evening. Family must earn no more than 125% of the poverty level and have no health insurance.

Location: Verhoeff Drive, next to the Huntersville Oaks Nursing Home.
704-875-9061

Carolina's Medical Center Outpatient Clinic – Northpark

Services: Health care services for all ages. Fee based on annual income. Spanish-speaking professionals available.

704-446-9991.

Mecklenburg County Health Department Clinics

Leave a message after Spanish recording

704-336-6467 WIC
704-336-6449 Family Planning

Clinica Familiar

Services: Provides free medical care to low income persons who have no insurance. Wednesday nights from 6:00-8:30 pm Must provide proof of residency in Davidson, Mooresville, Huntersville, or Cornelius.

Location: First Baptist Church of Huntersville, 119 N. Old Statesville Rd., Huntersville, in the Education Building

704-875-6581

International Center @ The Family Application Center

Services: Information/orientation in Spanish, as well as other languages, and registration into Charlotte-Mecklenburg Schools; testing for English language proficiency; advising as to school assignment; offer assistance to English as a second language teachers at the school sites and to the international community in all matters relating to public schools.

Location: 700 Marsh Rd.

980-343-3784

International House

Services: Community Service Programs include English Conversation Practice programs English Tutor training and matching; women's group for Americans and internationals; foreign language conversation hours; citizen preparation classes.

Preview on line a data base of speakers, contacts, ethnic clubs, etc. www.inclt.org

704-333-8099, 704-334-9050.

Legal services of the Southern Piedmont

Services: Hispanic Outreach Program. Cases handled by staff attorney as well as volunteer lawyers free of charge for low income families. Immigrant Advocacy Program-attorney provides legal advice and education to prevent immigrants from being victims of predatory legal practices.

704-376-1600

Immigration and Naturalization Service—USCIS Citizenship and Immigration Service, Homeland Security

Services: Provides information about applications; filing fees; citizenship procedure; changes in naturalization policies; asylum/protective status; employer and employee rights and responsibilities; discrimination; Cuban Migration program.

800-375-5283.